

This poster contains key contacts for school, setting and trust services – it is not a structure chart, and does not contain all of our teams' names. This is intended to give you a starting point in HFL to help us route you through to the right person to help you, and is intended to provide a path in for support, or a point of escalation.

HFL EDUCATION CONTACTS

Carole Bennett
Chief Executive Officer
01438 567316

Lynette Dexter
Company Secretary
01438 567329

COMPANY FINANCE including invoice queries

Andrew Griffiths
Chief Finance Officer
07776 460726

HFL Finance Team

Mashuda Choudhury
Management Accountant
01438 567252

PEOPLE AND ORGANISATIONAL EFFECTIVENESS

Dave Windridge
People and Organisation Development Director
01438 544400

SCHOOL IMPROVEMENT SERVICES

Jeremy Loukes
Director of Education Services (Primary and Early Years)
07580 786946

Liz Shapland
Director of Education Services (Secondary, Special and AP)
07748 148246

BUSINESS SERVICES

Catherine Tallis
Director of Business Services

BUSINESS SUPPORT AND CUSTOMER SERVICE

Gary Edward
Business Support & Customer Care
01438 544407

Customer Services

Media enquiries

Brand enquiries



01438 544 464
hfleducation.org



TECHNOLOGY SERVICES (INCLUDING BROADBAND)

Tech in Schools enquiries and Helpdesk

Andy Lees
Customer Success Manager
01438 567890

HR SERVICE

HR Support

Chris Williams
Head of HR and Recruitment Services
07876 396695

RECRUITMENT SERVICE

Recruitment enquiries

Lucy Makins
Recruitment Manager
01438 544451

GDPR

GDPR enquiries

GOVERNANCE

Governance enquiries

Cathy Irons
Head of Governance
07919 553582

School Based Complaints enquiries

Paul Davies
Complaints Manager

FINANCIAL SERVICES

Financial Services enquiries

Jackie Keegan
Financial Sustainability Services
07580 743810

MANAGEMENT INFORMATION SYSTEMS

General DMS enquiries

HFL DMS info

Tracy House
Head of DMS
07796 275906

READING FLUENCY

Kathy Roe
Reading Fluency Project Leader
07741 500553

EARLY YEARS – PVI, NURSERY SETTINGS AND SCHOOLS

Louise Jennings
Early Years Services
07741 500490

PRIMARY

Anne Peck
Primary: Teaching and Learning, Curriculum and Assessment
07741 500596

SECONDARY & POST 16 TEACHING AND LEARNING (INCLUDING SUBJECT SUPPORT)

Paul Jenkins
Secondary Curriculum Services

INCLUSION SERVICES (INCLUDING WELLBEING & SEND)

Justine McDonald
Head of Inclusive Practice (cross phase)
07747 243900

LEADERSHIP AND MANAGEMENT (INCLUDING SCHOOL EFFECTIVENESS ADVISERS)

Louise Jennings
Early Years Services
07741 500490

Heidi Otranen
Primary - School Leadership (inc SEAs)
07580 744501

Becky Cox
Secondary, Special and AP leadership (inc SEAs)
07747 244034

MAT/TRUST SERVICES

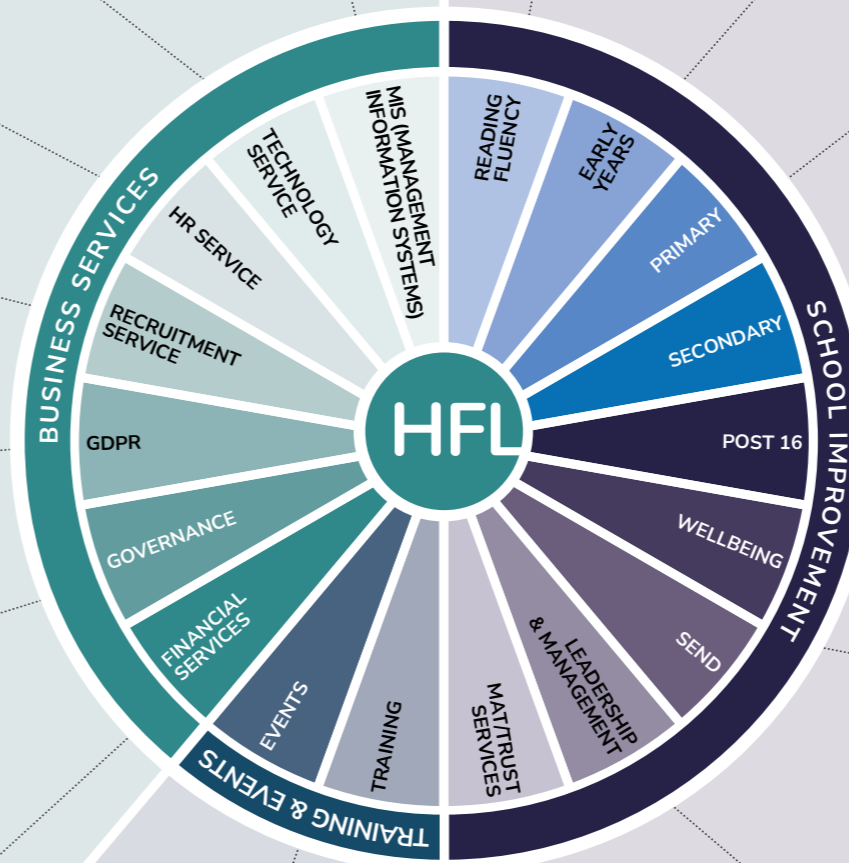
Penny Slater
Education Development and Partnership Lead
07775 028239

TRAINING & EVENTS

Events enquiries

Training enquiries

Gabi Gutteridge
Head of Training and Events
01438 567884



Click on the QR codes to email us